



RHODE ISLAND MEDICAL ASSISTANCE PROGRAM PROVIDER UPDATE

PHARMACIES, PHYSICIANS, DENTISTS

IMPORTANT NOTICE

Regarding Changes To Pharmacy Prior Authorization Mailing Address, Fax and Phone Numbers for The Fee-for-Service Program

Beginning **Tuesday**, **December 8th**, **2009**, the Fee-for-Service pharmacy prior authorization program changed its mailing address, phone and fax numbers.

The majority of the prior authorizations will be continue to be reviewed at Point of Service as a claim is submitted from the pharmacy for adjudication.

In those instances where more information is needed to make a determination, the prescriber can contact the Prior Authorization help desk by one of the following methods:

Phone: 1-877-698-3768

Fax: 1-877-698-3769

Mail: HP Enterprise Services

Building 1 Suite 100 171 Service Avenue Warwick, RI 02886

As always, for assistance with claims processing or general information please call 401-784-8100.

TABLE OF CONTENTS	PAGE
PHARMACIES, PHYSICIANS, DENTISTS	1
ALL PROVIDERS	2
PHYSICIANS	3

ALL PROVIDERS

COMING SOON!

Remittance Advice Going To Electronic Format

The mailing of paper remittance advice will soon be discontinued. All remittance advices will be available for downloading and/or printing on the Department of Human Services (DHS) website only.

If you do not currently have an active Trading Partner Agreement (TPA) with DHS, you are strongly encouraged to obtain one immediately. Although the changeover will have a phased approach, once the change to electronic format is in place, you will not be able to access your remittance advice until you have a Trading Partner Number. The TPA request/application and instructions can be found on the website at www.dhs.ri.gov/forprovidervendors/ medicalassistanceproviders/formsapplications.

The electronic remittance advice will be accessed through the DHS website using the same log on procedure currently used for checking eligibility and claim status. There will be options added to view the remittance advice total and an option to view, print and download the complete remittance advice in Portable Document Format (PDF). To view documents in PDF you are required to have the free software, Adobe Reader installed on your computer. There is a link to download the software on the DHS website. Adobe Reader can also be downloaded directly at http://www.adobe.com/

Stay tuned to the Provider Updates for information on changeover dates!

PHYSICIANS

H1N1 VACCINE

The H1N1 vaccine is being supplied by the Department of Health for free, therefore the Department of Human Services will only reimburse for the administering of the vaccine through the Medical Assistance program.

The following procedure code is for the administration of the vaccine and can be billed to Medical Assistance effective 10/1/2009.

• G9141 - INFLUENZA A (H1N1) VACCINE, IMMUNIZATION ADMINISTRATION (INCLUDES THE PHYSICIAN COUNSELING THE PATIENT).